

CSR

CSR at the Nisshin OilliO Group

Corporate social responsibility (CSR) means companies are expected as a matter of course to fulfill their legal responsibilities, while at the same time meeting the expectations of their stakeholders.

The Nisshin OilliO Group, in accordance with the Group's social action policy, conducts a broad range of CSR activities for the customers, business partners, shareholders and employees that constitute its stakeholders.

The Nisshin OilliO Group's Philosophy

I To contribute to the development of people, society and the economy by maximizing our corporate value

II To tirelessly develop a creative and growing business by seeking out "good flavor, health and beauty"

III To conduct ourselves so that we behave responsibly as a member of society

The Nisshin OilliO Group's Core Promise

The Group is committed to contributing to healthy and happy lifestyles. Through the unlimited potential of plant resources and our cutting-edge technology, we promise to lead in the creation of products and services that meet our customers' needs and make a contribution to society.

| Policy Measures for Stakeholders

The Group formulated its basic policy for CSR measures in 2005. We designated as stakeholders our customers, business partners, shareholders and investors, and employees, as well as society and the environment. We devised CSR policies for each type of stakeholder and are implementing appropriate measures.

| CSR Highlights

Participation in the United Nations Global Compact

The Nisshin OilliO Group, Ltd., joined the United Nations Global Compact in July 2011. The Global Compact presents universal principles for organizations to observe in the areas of human rights, labor, the environment, and anti-corruption.

The Company aspires to be a global corporation. By adopting Global Compact principles, we are strengthening our CSR efforts in response to the trust placed in us by our stakeholders. We will instill these 10 principles in the corporate culture, and incorporate them into our business activities.

For Our Customers

The Group, in pursuit of good flavor, health and beauty, continually provides a stable supply of safe and reliable products and services that offer value to customers. We are always attentive to feedback from customers, utilize "the natural power of plants" in our products and services with innovative technologies, and continually provide a wide range of useful related information.

- **BOSCO TOSCANO Extra Virgin Olive Oil – Insistence on Quality Olive Oil**
BOSCO TOSCANO Extra Virgin Olive Oil has received IGP certification¹, a protected designation of origin certification under the EU's specialty item certification system. It has also cleared the rigorous quality standards set by the Toscana Producers Association.



- **ESTEROLA F – A Plant-Based Lubricant for Food Production Equipment**
ESTEROLA F is a plant-derived lubricant for food processing machines, launched in July 2010. It was created from the Group's lubricant oil development technologies with a focus on food safety. The product has been registered by the NSF² as H1 Grade³, a certification for food machinery lubricating oils.



Notes:

1. IGP stands for Indicazione Geografica Protetta (Protected Geographic Origin).
2. National Sanitation Foundation (NSF), an international nongovernmental organization established in 1944 to test and certify public health sanitation equipment.
3. Lubricant permitted for use in areas with incidental food contact.

With Our Business Partners

The Group, establishes relationships with its partners of mutual trust based on fairness, through which we jointly develop products and markets, and achieve growth together.

- **Joint Development of the Korean Version of Toromi Perfect**

The Group developed *NUCARE Toromi Perfect*¹ jointly with the major South Korean foods producer Daesang Corporation². The product was launched in South Korea in July 2010.



Notes:

1. *NUCARE Toromi Perfect* is the South Korean market version of *Toromi Perfect*. The Group developed *Toromi Perfect* as a food for elderly and nursing care patients who have difficulty swallowing. *Toromi Perfect* thickens foods and drinks with just a small amount of colorless, odorless powder.
2. Daesang Corporation operates foods and other businesses in South Korea and East Asia.

With Our Shareholders and Investors

The Group, on a basis of healthy growth and stable corporate earnings, strives to build positive relationships through two-way communication with shareholders, enhance shareholder value, and provide appropriate returns of earnings. We also provide ample and proper disclosure to investors.

- **Communication with Individual Investors**

We held corporate briefing sessions attended by approximately 980 individual investors at branch offices of securities companies nationwide.

- **Factory Tours for Shareholders**

We held our fourth factory tour for shareholders at the Yokohama Isogo Plant in September 2010.

With Our Employees

The Group maintains a work environment appropriate to the times, and provides employees with a vibrant, safe and sanitary workplace where they can work with a continual sense of personal growth.

- **Life Planning Support**

We conduct annual life planning seminars with the aim of helping each and every employee design a solid life plan.

- **Work-Life Balance and Providing Support for Raising the Next Generation**

The Nisshin OilliO Group, Ltd., has been accredited by the Ministry of Health, Labour and Welfare as a company that supports employees who are raising children, in recognition of the achievements made during fiscal 2009 and fiscal 2010 in its ongoing programs to help raise the next generation.

For Society

The Group contributes to society as a good corporate citizen, conducts constructive corporate activities and proactive communication as a member of the international community, and strives to develop together with society.

- **Support for the UN World Food Programme**

The Company supports the activities of the UN World Food Programme (WFP) in its mission to eliminate hunger and poverty. We have provided assistance as a member of the Japan Association for the United Nations World Food Programme since 2005.

- **Aid Efforts for the Great East Japan Earthquake**

We donated ¥50 million for relief efforts, along with many of our own products (such as nutritional foods, nursing care products, and edible oils).

For the Environment

The Group is helping to build a resource recycling society by continually harnessing "the natural power of plants" with technologies for the future. We develop and provide environment-friendly products and services in all aspects of our operations, from procurement of ingredients and raw materials to production, delivery, use and disposal.

- **Environmental Targets**

We have set environmental targets for each business division as a means of emphasizing that reducing the environmental load in our business activities is a company-wide issue. The manufacturing division, for example, has set targets for unit reductions in CO₂ emissions, and furthering efforts toward zero emissions.